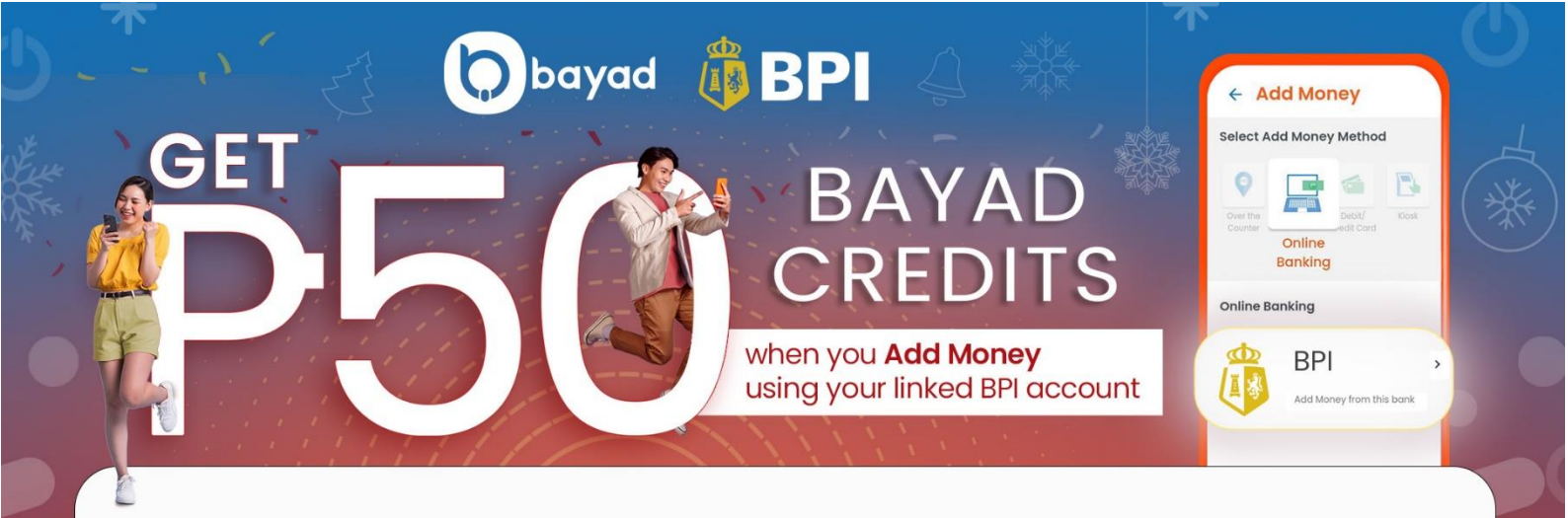

BPI CASH-MAS WITH BAYAD
PROMO MECHANICS

1. The promo will run from November 15 – December 15, 2023.
2. The promo is open to all Bayad App users with BPI Online account.
3. To qualify, users need to Add Money worth P500 and above using their linked BPI Online account.
4. Eligible customers will get Php50 Bayad wallet credits.
5. The cashback can only be received once during the whole promo period.
6. An email and/or SMS notification from Bayad will inform the eligible customers that cashback has been added to their e-wallets.
7. The cashback will be credited to the customer's Bayad wallet within ten (10) calendar days.
8. Crediting dates are as follows:

Transaction Date	Crediting Date
November 15 - 21	Latest December 1
November 22 - 30	Latest December 10
November 1 – December 7	Latest December 18
December 8 - 15	Latest December 25

PROMO PERIOD: NOVEMBER 15 TO DECEMBER 15, 2023.

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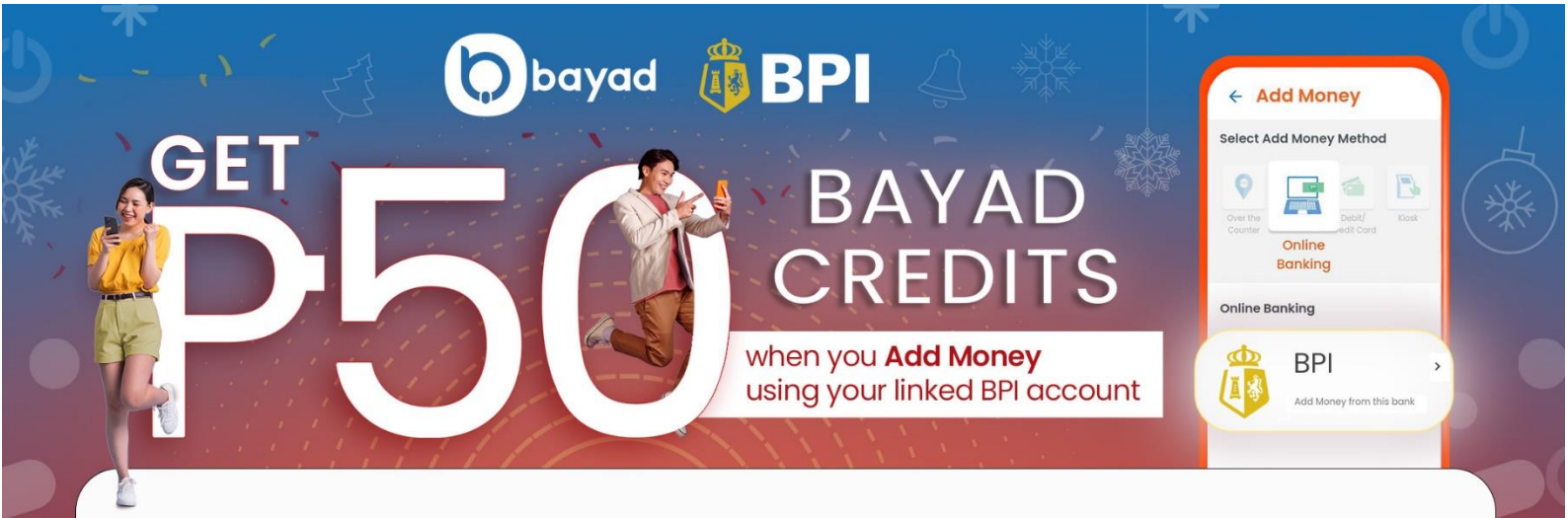


BPI CASH-MAS WITH BAYAD
FREQUENTLY ASKED QUESTIONS

Who is eligible to participate in this promo?

All BPI account holders po na enrolled sa BPI Online at may Bayad App account are eligible to join.

How can I join the promo?

To join the promo, kailangan niyo lang po i-link ang inyong BPI Online Account sa Bayad App. Pagkatapos po ay mag-Add Money o cash-in ng minimum amount of Php500 to your Bayad wallet using your linked BPI Online account.

What's the promo duration?

Promo is from November 15 to December 15, 2023.

How can I link my BPI Online account?

Log-in to Bayad App, tap 'Add Money' and select 'Online Banking' as Add Money method. Fill-out the necessary account details to link your BPI Online account.

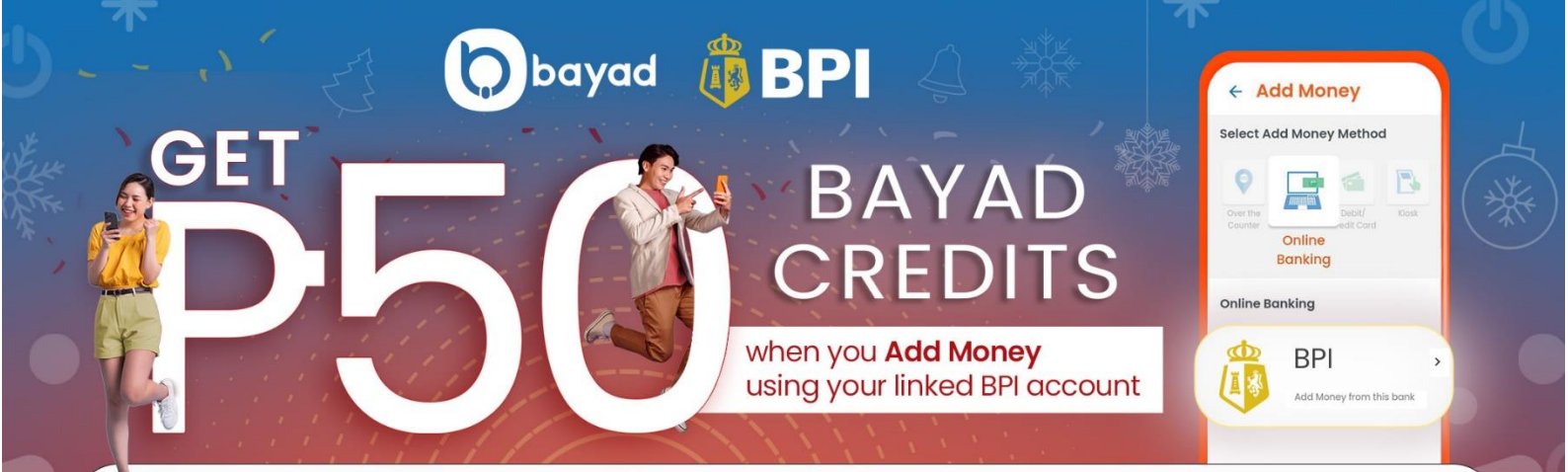
What is the incentive for participating in this promo?

Eligible customers will receive Php50 cashback from Bayad. This cashback can only be received once during the promo period.

When will I receive the cashback?

The cashback will be credited to your Bayad wallet within ten (10) calendar days after the last day of the covered period.

COVERED PERIOD	CREDITING DATE
November 15 – 21	Latest December 1
November 22 – 30	Latest December 10
December 1 – 7	Latest December 18
December 8 – 15	Latest December 25



BPI CASH-MAS WITH BAYAD
FREQUENTLY ASKED QUESTIONS

How will I know when the cashback is added to my Bayad wallet?

You will receive an email and SMS notification from Bayad informing you that the cashback has been credited to your e-wallet.

Is there a limit to the number of times I can receive the cashback during the promo period?

Each eligible customer can only receive the cashback once during the promo period.

Can I link multiple BPI Online accounts to my Bayad App to increase my chances of receiving cashback?

No, each eligible customer can receive the cashback only once, regardless of the number of linked BPI Online accounts.

What happens if I don't receive the cashback within ten days after the covered period?

If you haven't received the cashback within the specified timeframe, please contact our Customer Care hotline at +632 8672-5777 or you may send an email at support@bayad.com for assistance.

What should I do if I encounter any issues while linking my BPI Online Account to the Bayad App or adding money to my Bayad wallet?

If you encounter any technical difficulties during the process, please contact our Customer Care hotline at +632 8672-5777 or you may send an email at support@bayad.com for assistance. They will be happy to help you resolve any issues.

For inquiries and issues regarding your BPI Online account, you may directly contact BPI at https://www.bpi.com.ph/contactus or call their 24-hour Contact Center at (+632) 889-10000.

PROMO PERIOD: NOVEMBER 15 TO DECEMBER 15, 2023.

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